LTIMindtree

intel

63% improvement in inference time beyond baseline performance for pretrained AI transformers when using SigOpt[1]

"The investment with the SigOpt Intelligent Experimentation Platform was definitely worth the results LTI Mindtree has achieved."

Bhanu Prakash Aladahallinanjappa, program architect, LTIMindtree

Operationalizing the Production of AI Models for Better End Customer Results

LTIMindtree is a global technology consulting and digital solutions company with deep engineering experience, specializing in the delivery of agile and comprehensive enterprise solutions that use artificial intelligence (AI). One of the cornerstones in the LTIMindtree AI suite of products is its AI-powered call summarizer, which helps call center agents summarize completed customer calls, a complex task that requires AI models to be both current and consistently improved at a granular level. For LTIMindtree, improving call summarization meant meticulously fine-tuning AI models for use with individual customers. However, manually fine-tuning AI models for every individual customer was time consuming and introduced operational bottlenecks to the process. LTIMindtree sought a tool to overcome these challenges and selected SigOpt to automate the entire fine-tuning workflow.

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Case Study

1 For more complete information about performance and benchmark results, visit https://www.intel.com/content/www/us/en/customer-spotlight/stories/mindtree-customer-story.html